

## FREQUENTLY ASKED QUESTIONS

### GLEN LUSS WEDDING SUITE

**1. How many people can you fit on the Top Table?**

14. Around each table you can fit 6-10 guests with 8 being optimum.

**2. How many tables can you fit in the Suite?**

9 x rounds and a top maximum.

**3. What is the capacity of the Glen Luss Suite?**

We can seat maximum 80 daytime guests and increase this to between 100-120 guests in total for an evening reception by utilising the Glen Luss Suite and Lounge together.

### McMILLAN WEDDING SUITE

**1. How many people can you fit on the Top Table?**

12. Around each table you can fit 8-12 guests with 10 being optimum.

**2. How many tables can you fit in the Suite?**

12 x rounds and a top comfortably.

**3. What is the capacity of the McMillan Suite?**

We can seat maximum 150 daytime guests and increase this to 200 guests for an evening reception within the McMillan Suite.

If your numbers were less than 120 evening guests, this would give the option of using the Glen Lomond Suite for your full evening reception, if you have more than 120 for the evening the Glen Lomond would be used for a turnaround space after the meal and guests would then return to the McMillan Suite for the evening reception.

**4. Would you provide a seat for all of my evening guests?**

No, for an evening reception we would move tables aside to clear the dancefloor, and depending on overall numbers would perhaps also remove some tables. We ensure there is plenty of seating available, in our experience we find guests move around and at no point would all guests be sat at tables in the evening and so do not provide 1 seat per person.



## GENERAL QUESTIONS

**- Can we arrange speedboats?**

We can suggest companies for you to get in touch with in regards to speedboats.

**- Are candles allowed?**

Tealights/Pillar candles are fine in their appropriate holders - not lit candleabras, it needs to be artificial candle bulbs.

**- Do you have a dancefloor?**

We have wooden flooring throughout all of our Wedding Suite areas.

**- Are there any limitations on alcoholic favours?**

Miniatues 1pp allowed 5cl.

**- Can a bar tab be done with a limit?**

Yes.

**- Where should the brides party gather for breakfast?**

We suggest room service breakfast in the room where the party are getting ready and this can be arranged on check-in.

**Should we feed our suppliers?**

We suggest feeding any suppliers that are here for a long time. Suppliers meals can be added for £15pp.

**- Special dietary requirements?**

We can provide alternative options for guests with dietary requirements and this would be discussed at your final meeting.

**- Can we have fireworks?**

Unfortunately we no longer permit Fireworks at the hotel for any event, we have recently had to review and change our policy in regards to Fireworks in order to respect the wishes of our local neighbours and to ensure that we are meeting the National Park Guidelines & Restrictions.

**- Is there a charge for dogs to stay in hotel?**

£25 per dog per stay, in our standard rooms.

**- If McMillan suite being used can non wedding guests still access the spa facilities?**

We cannot stop hotel guests using facilities.

**- Can we have confetti?**

Confetti is not permitted, even bio-degradable confetti or dried petals and leaves - all of these items cause issues with our drainage system and we cannot risk any overspill into the loch. We are monitored regularly by SEPA and must follow the guidelines we are set.

**- Do you have microphones/speakers and for outdoors?**

Yes we have portable Bose sound systems that can be used outside for ceremony music/background music inside/ microphone for speeches - this can link to any device that can be connected via a standard auxiliary cable (bring your adapter if not)- and our suggestion is that you ensure your playlist is downloaded to the device, the device needs to be on flight mode and any passcodes are removed. We can operate the ceremony music for you to ensure things play at the correct point.

**- Will I have the same Wedding Co-ordinator throughout the lead up to my wedding?**

We have a Team of 5 within our Wedding/Events Department who look after all of the co-ordination of your arrangements and can respond and pick up on your plans at any point throughout the lead in to your day. When we get to the final meeting stage 6-8 weeks out we aim to have the same Co-ordinator taking you through to the day itself. We do however have to deal with holidays/absence and the odd occasion where rotas need to change and as such your synopsis for the day can be picked up on by any member of the Team to ensure everything flows as discussed at your final meeting. In addition to this we have our Operational Banqueting Team and the lead for your Wedding Day will be our Banqueting Manager. The Wedding Co-ordinator will ensure everything is set up and running as it should on the day and will see you down the aisle and into your ceremony - our Banqueting Manager will be your main lead for the day and will ensure the after ceremony drinks/speeches/meal service/ evening reception all run to plan.

**- Who will set up our wedding decor for the day?**

Your Wedding Co-ordinator can set up any ceremony/ table decor you supply, other than arches or chair ties.

